

## *Housing and Support: successful ways to help people with complex housing needs*

### **Final event of the ELOSH project**

**Venue:** 15<sup>th</sup> September 2015, 2015, Vleeva, Avenue de Cortenbergh 71, 1000 Brussels

#### **Introductory Remarks**

**(09:30 - 09:45)**



#### **Luk ZELDERLOO**

(EASPD, Secretary General)

Luk Zelderloo has been professionally active in the disability sector for more than 32 years. He holds a Master's degree in Management, Social science & Philosophy. For more than 13 years he was active as manager of a social service for persons with disabilities in Flanders. For the last 19 years, he has been working at European level in the field. He is one of the founding fathers of the European Association of Service Providers for Persons with Disabilities (EASPD) where he is currently Secretary General. Mr Zelderloo is also President of Job-Link a service providing vocational training and job coaching for persons with disabilities; President and Board member of Social Services Europe as well as Vice president of the European Federation for Family Employment (EFFE)

Mr Zelderloo has extensive knowledge of managing EU funded projects. He has acted as a speaker and organiser of conferences on topics such as: education and employment of persons with disabilities, staff training, state aid, poverty reduction, combating sexual abuse, social policies, capacity-building in EEC and stakeholder cooperation.

#### **Opening Session**

**(9:45 – 11:15)**



#### **Julien DIJOL**

(Housing Europe, Deputy Secretary General)

Julien DIJOL is Deputy Secretary-General and Policy Coordinator at HOUSING EUROPE, the European Social Housing Federation. He has been mostly working on the relationships between EU policies in the field of territorial cohesion and social inclusion and national housing policies. He has been involved in various EU projects, in particular in the field of urban development, energy, ageing and social inclusion.

He has also offered his expertise in housing policies to the EU institutions within the framework of various studies and reports. Julien was also member of the Board of the Social Platform, the European network of social NGOs (2011-2013)

Julien holds several degrees in social sciences (sociology, political sciences, economics) from the University of Stuttgart (Germany), the Institute of political studies (IEP) in Bordeaux (France) and the Université Catholique de Louvain (Belgium).



**Prof. Joseph FINNERTY**  
(University College Cork)

Joe Finnerty is Course Director of the Higher Diploma in Social Policy in the School of Applied Social Studies, University College Cork. His research interests are principally in the areas of housing and homelessness, poverty and social exclusion, and quantitative research methods. He lectures on these topics across a range of undergraduate and postgraduate degree courses (social policy, youth and community work, planning, psychiatric and general nursing and midwifery, and government).

He is a coordinator of the *Welfare Policy, Homelessness and Social Exclusion* working group of the European Network of Housing Research, and is Ireland correspondent for the *European Observatory on Homelessness*.



**Maria NYMAN**  
(Mental Health Europe, Director; Representative of the European Expert Group on De- Institutionalization)

Maria Nyman has been working in the disability field throughout her professional career. She is the Director of Mental Health Europe (MHE) since January 2012. MHE is an NGO representing organizations and individuals active in the field of mental health and well-being in Europe, including (ex)users of mental health services, volunteers and professionals of many disciplines. MHE's values are based on dignity and respect, equal opportunities, non-discrimination, social inclusion, recovery and participation. Maria, a Swedish citizen, has a Master of Laws from the University of Uppsala (Sweden) and made her specialization in EU law and Human Rights at the University of Louvain-la-Neuve (Belgium).



**Angelica SALVI DEL PERO**  
(OECD, Social Policy Division, Directorate of Employment, Labour and Social Affairs)

Angelica Salvi Del Pero is a policy analyst in the Social Policy Division of the OECD, where she currently is the administrator on policies for affordable and social housing.

Before joining the OECD in July 2010, Dr. Salvi Del Pero was a consultant for the World Bank and a research fellow at Centro Studi Luca d'Agliano. She has worked gender equality, income distribution as well as investment climate issues.

Dr. Salvi Del Pero holds a Ph.D. in Economics from the University of Milan, a master in Economics from the University of Wisconsin–Madison and from Coripe Piemonte, and a B.A in Business and Economics from the University of Turin. She is an Italian national.



**Tina BERTZELETOU**  
(CEDEFOP, CEDEFOP's expert on Quality in VET)

Tina Bertzeletou is CEDEFOP's expert in charge of Quality in VET since 2000. Of sociology and sciences of education background, she joined CEDEFOP in 1984.

Over the years she has worked on the training needs of migrants of second generation, on people with disability, on sectors in restructuration and on SMEs with particular attention to micro-firms. She has provided scientific assistance to the European Commission FORCE programme and to the implementation of the ESF Regulation 83 of 1984 on special aid to Greece to reform its mental care and training systems.

More recently Tina Bertzeletou participates on behalf of CEDEFOP, as scientific advisor, in EQAVET, the European Network on Quality in VET.



**Sabrina FERRAINA**  
(ELOSH Project Coordinator)

Sabrina Ferraina holds a Master Degree in Psychology from the University of Turin (IT) and Groningen (NL). In the past years she has been actively involved as a neuropsychologist in rehabilitation and job placement programmes for persons with acquired brain injuries.

Since 2009 she has been working on EU policies in the disability sector. She is currently employed as Senior Policy Officer at EASPD where she works on human rights related issues, specifically on employment, inclusive education, self-directed support programmes and independent living issues in the framework of the United Nations Convention on the Rights of Persons with Disabilities. She has extensive knowledge on EU issues and project management, needs assessment and development of training programmes for persons with mental issues and intellectual disabilities.

### **The Learning Outcomes Session** (11:45 – 13:00)



**Sue BAXTER**  
(SITRA, trainer)

Sue Baxter is a leading supported housing professional with over 30 years' experience in housing, care and support. Sue is well-respected expert in the area of improving quality in the field of support, care health and housing. She has been Sitra's lead on personalisation for a number of years being consulted by National and Local Government and providers on driving forward customer focused organisational change. Sue has worked for a number of large housing associations and small voluntary organisations at strategic, operational and front line level which has equipped her with the skills knowledge and experience to produce and deliver training designed to enhance services in the sector. She has used her experience producing publications including Legal Action Group -

Supported Housing and the Law (2007) and the International Encyclopaedia of Housing and Home (2012) Improving accommodation for care leavers in working on the ELOSH training materials.

**Conclusions, Ways Forward – Key Messages From All Sector  
(15:30 – 16:00)**



**Freek SPINNEWIJN**  
(FEANTSA, Director)

Freek Spinnewijn has been the director of FEANTSA since 2001. FEANTSA, the European Federation of National Organisations Working with Homeless People, is a European network of NGOs working on the issue of homelessness. It has members in 30 European countries. FEANTSA is the only major European network that focuses exclusively on homelessness at European level. Freek sits on the steering group of several European and national research and exchange projects on homelessness (e. g. Hope in Stations and Housing First Europe).



**Evelyn DYB**

(The Norwegian Institute for Urban and Regional Research, Senior Researcher; Coordinator of the European Network for Housing Research (ENHR) Working Group on Welfare Policy, Homelessness and Social Exclusion (WELPHASE))

Evelyn Dyb is a senior researcher at Norwegian Institute for Urban and Regional Research. Her field of expertise covers exclusion in the housing market and welfare policy, and in particular homelessness. She is for many years member of several international networks working with homelessness and housing exclusion.