

- SOZIALBAU AG. is a Viennese limited-profit, co-operatively-organized housing association responsible for more than 52.000 dwellings
- 2000 started the first integration project, the “Interethnic Neighborhood Housing Model”
- The book “Integration in Housing” results the activities in the last 15 years
- During this period 23,530 people found a new home
- The scientists had unrestricted access to the entire administrative data

**What are the results?**

- The proportion of residents with a migration background reached 38.1%.
- The ethnical mix is
  - 15% from Turkey
  - 14% from Bosnia
  - 8% from Poland
  - 7% from Croatia
  - 4% from Serbia
  - 3% from Germany
  - 2% from Bulgaria, Macedonia, Montenegro, Romania.
- 97 countries of origin could be identified.
- The community laundry rooms, with an occupancy rate of 82% of their possible operating time, are popular. Highly frequented places where people meet, chat and exchange news.
- Community facilities are also as important in promoting social interaction. Multifunctional common areas and spaces, used for neighborhood gatherings, birthday parties or fun afternoons of play. These facilities exist on every housing estate and are regularly used by 42 to 45% of households.
- The sizes of the dwellings, are an important precondition for a good social mix of residents.
  - 51% 3-room dwellings
  - 31% 2-room dwellings
  - 17% dwellings with four or more rooms.
- ≈ 35.8 m<sup>2</sup> living space per person was available.  
(The Vienna average is 38 m<sup>2</sup> per person.)

## What are the experiences to promote integration?

- Important is a landlord who do not work only for profit.
- Co-operative Housing residential developments offer a far greater community building effect than all the other forms housing.
- Necessary is a landlord who promotes the community life of the residents, who shares it and is interested in it.
- Also important is the social mix of the residents. And secure a 50% share of natives among the residents.
- Especially important is a contact person on the spot
- Crucial is the affordability and quality

**Alongside school and the place of work, is the place of residence perhaps the most important social environment to promote integration. Here, concepts of life are exemplarily visible and common behaviors. Here they all live, children, women, men, the elderly and the young. Here they spend valuable time, day and night, during the week and on weekends. Here, the learning process reaches all, even educationally distant persons.**